



UNIFOCUS
WORKFORCE MANAGEMENT

Release Document

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CONTENTS

<u>OVERVIEW.....</u>	<u>3</u>
<u>IMPROVEMENTS AND NEW FEATURES.....</u>	<u>3</u>
Interface Processor.....	3
Project Activity - GUESTScope/MEETINGScope.....	3
User Administration	4
Location Ranking - GUESTScope Enhancement.....	4
User setup	4
Enhancement- GUESTScope.....	5
<u>FIXED ISSUES FOR Q4 OF 2023.....</u>	<u>5</u>
<u>COMING SOON.....</u>	<u>5</u>
Project Activity- GUESTScope/MEETINGScope	5
Enhancement- GUESTScope	6
<u>HELP US IMPROVE.....</u>	<u>6</u>

Overview

This document contains release notes for the latest Survey release.

Improvements and new features

This release includes the following improvements and new features:

INTERFACE PROCESSOR

- **Guest data is processed so that surveys can be distributed:** This feature enables Survey clients to seamlessly process guest data into Unifocus software, facilitating the efficient distribution and management of surveys. By integrating guest data with Unifocus, Survey clients can enhance the overall workflow for survey distribution within the platform. This functionality is designed to meet the clients' need for a streamlined process, providing an intuitive and efficient experience in managing survey-related tasks within the Unifocus software.
- **GUESTScope - Update Survey link in the input file:** This feature ensures that GUESTScope is adaptable to the specific requirements of clients, providing a smooth process for updating survey links within shared input files. The goal is to improve flexibility and efficiency, particularly for clients who need to make modifications to their survey link data. By seamlessly incorporating this capability, GUESTScope enhances the overall user experience and addresses the unique needs of clients in managing their survey link information.
- **Processing the interface file that has an enabled survey link:** This feature ensures the seamless processing of interface files containing enabled survey links, offering users a smooth and error-free experience as they interact with the SFTP-shared folder and upload interface files. The objective is to enhance the overall user experience, allowing users to engage with the shared folder and upload interface files without encountering errors in the presence of survey links.

PROJECT ACTIVITY - GUESTSCOPE/MEETINGSCOPE

- **Project Activity (GUESTScope and MEETINGScope) - The Apply button is enabled when users select Custom as Date range option:** This feature ensures the correct behavior of the Apply button, dynamically adjusting its status based on the users' selection of the Custom date range option and the entry of specific date values. The objective is to improve the accuracy and reliability of the user interface in Project Activity (GUESTScope and MEETINGScope).
- **Project Activity (GUESTScope and MEETINGScope) - Header should be added as Select Locations on the settings modal:** This feature enhances clarity in the Survey reports settings modal by adding a specific header, improving the user experience, and ensuring easy identification and understanding of the location selection's purpose.



USER ADMINISTRATION

- **Easily identifying who is a security admin:** This improvement facilitates the quick identification of security administrators in the [ST] system by adding a visible indicator on the main user's page. This improvement eliminates the need to navigate to individual user details, enhancing user efficiency and streamlining the recognition of security administrators.
- **Unrestricted Location Selector width:** The Location Selector now has an unrestricted width, preventing long location names from wrapping and improving overall visibility and usability.
- **User administrators can reorder tabs, improving the logical flow when configuring users:** This enhancement ensures an intuitive and efficient experience for administrators managing user settings, facilitating a streamlined workflow.
- **Location column on the Users tab:** The *Domain* column has been renamed to *Location* in the [LT] system for accurate representation and improved user understanding. This adjustment enhances the user experience when navigating information related to partners with multiple locations.
- **User Security filters out the inactive users when accessing the list of users who have access to a specific project:** This feature addresses the need to optimize user security administration and displays pertinent information by prioritizing active users, which ensures alignment with current user statuses in the [LT] system.
- **All drop-down controls are fully searchable and in alphabetical order:** This feature highlights the original task, conveys the updated requirement for searchable and alphabetically ordered drop-down controls, and requests a review to confirm the implementation of necessary updates as per the specified criteria.

LOCATION RANKING - GUESTSCOPE ENHANCEMENT

- **Location Ranking - Resolved error as "A value does not exist for required field cost of Problems":** This features the need to resolve errors and ensure seamless loading of data in the Location Ranking screen of the GUESTScope application. The goal is to provide users with a seamless and error-free experience when accessing location ranking data.

USER SETUP

- **Property selected in settings and lower-right property in the Welcome Page are not matching:** This feature ensures consistency and accuracy by aligning the property selected in settings with the property displayed at the lower-right corner of the Welcome Page. The successful implementation achieves uniformity in property representation for an improved user experience.



ENHANCEMENT- GUESTSCOPE

- **Enhancement to GUESTScope Dashboard charts:** Users with the necessary credentials can now view more details when clicking new GUESTScope Dashboard charts.

Fixed issues for Q4 of 2023

- **Data is correctly saved in the web user table:** This feature resolves processing behavior to ensure that data is not erroneously saved to the web user table when an uploaded file contains a Non existing Interface File Identifier. Successful implementation maintains data integrity and accuracy in the system.

Coming soon

These improvements, new features, and fixed issues will be delivered in an upcoming release.

PROJECT ACTIVITY- GUESTSCOPE/MEETINGSCOPE

- **STAFFScope Activity Report - Columns and label changes in the Project Activity by department screen:** The Project Activity by department should display the Department and Subdepartment of QR Code or Survey Code enrollment for the current survey period.
- **STAFFScope Activity Report - Columns and label changes in the Project Activity by project activity details screen:** The Project Activity details by department should include the Survey Code, Department, and Subdepartment of QR Code or Survey Code enrollment for the current survey period.
- **STAFFScope Activity Report - Columns and label changes:** The Surveys Ordered section should display the codes ordered count, irrespective of QR Code or Survey Code enrollment for the current survey period.
- **STAFFScope Survey Code Download Page - Label change:** In the STAFFScope Survey Code Download Page, the label "Start Date" will be changed to "Launch Date," aligning it with the label change made in the Activity Report. This ensures consistency and clarity in terminology across the platform.
- **GUESTScope Project Activity - Total Response Count column should be added:** This addition provides a consolidated view of the total responses across different methods, offering a comprehensive overview of guest interactions with surveys. The goal is to improve the analytical capabilities of users by presenting a unified count of responses in the GUESTScope Project Activity report.
- **GUESTScope PA: Response Rate column is not displayed:** This addresses the issue, ensuring that the Response Rate column is correctly displayed in the GUESTScope Project Activity report when the specified inputs are applied in the settings modal. The objective is to provide accurate and comprehensive survey response analytics for users.



ENHANCEMENT- GUESTSCOPE

- **Logout and other buttons/options will be removed from legacy software when it is running in Desktop Launcher:** When the legacy GUESTScope software is running in Desktop Launcher, the Logout button and other associated buttons/options will be removed from the purple bar. This adjustment is necessary to optimize the user experience by eliminating unnecessary options when the software is accessed through the Desktop Launcher. The implementation should be thoroughly checked and resolved within the Partner Solution site to enhance the application's functionality and alignment with user expectations.

Help us improve

We value your input and want to hear from you! As we continue to enhance Unifocus products, we invite you to share your questions, suggestions, and feedback with us. If you have any thoughts or ideas on how we can improve our products, please don't hesitate to reach out to us at product@unifocus.com.