Release Document

January 10, 2024

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Overview

This document contains release notes for the latest Survey release.

Improvements and new features

This release includes the following improvements and new features:

PROJECT ACTIVITY- GUESTCOPE /MEETINGSCOPE/STAFFSCOPE

- **Parent Checkbox shows location selected but child locations are not selected:** This feature ensures that the location selection UI accurately reflects the status of child locations, preventing the parent checkbox from displaying as selected when child locations are not selected.

- **Total Response Count column:** This feature introduces the addition of a *Total Response Count* column to MEETINGScope Project Activity, summing responses from Post-Event Survey and Pre-Event Survey methods, excluding MEETINGScope responses. This provides a comprehensive metric for overall response engagement.

- ***Total Surveys Taken* column:** This feature introduces a *Total Surveys Taken* column, providing users with a comprehensive overview of the total number of surveys taken in project activity for both GUESTScope and MEETINGScope.

- **Abandon Rate column is not displayed in the UI:** This feature improves the usability of the GUESTSCOPE project activity interface by adding the Abandon Rate column, allowing users to track and analyze survey abandonment more effectively.

- **Response Rate column is not displayed:** This feature enhances the usability of the MEETINGSCOPE project activity interface by adding the Response Rate column, enabling users to assess survey response rates more effectively.

NON-RATED QUESTIONS

- **Percentage on At A Glance screen appears to the right of the responses:** This improvement addresses the visual layout of the Non-Rated Questions section in the new dashboard by adjusting the positioning of the percentage (%), Responses, and column titles to enhance readability and maintain consistency with user expectations.

ENHANCEMENT- GUESTSCOPE

- **GUESTScope Project Activity - Total Response Count column:** This addition provides a consolidated view of the total responses across different methods, offering a comprehensive overview of guest interactions with surveys. The goal is to improve the analytical capabilities of users by presenting a unified count of responses in the GUESTSCOPE project activity report.

- **The Response Rate column is now displayed:** This improvement ensures that the *Response Rate* column is correctly displayed in the GUESTSCOPE project activity report when the

specified inputs are applied in the settings modal. The objective is to provide accurate and comprehensive survey response analytics for users.

- **GUESTSCOPE dashboard - *Question* column is pinned:** This feature introduces the capability to pin the Question column, ensuring that it remains visible even when scrolling horizontally. This enhancement streamlines the user interface and enhances the overall usability of the GUESTScope Dashboard.

- **D/GR section - *Vs* Column should be between the primary and comparison date ranges:** This feature improves the logical arrangement of columns, making it more intuitive for users by placing the Vs column where it logically belongs—between the primary and comparison date ranges.

LOCATION RANKING- GUESTSCOPE ENHANCEMENT

- **Headers are center-aligned in the Location Ranking table:** This feature focuses solely on the cosmetic aspect of center-aligning headers and does not introduce changes to the underlying data or functionality. It enhances the aesthetics and readability of the Location Ranking table.

- **Location Ranking - Column width should automatically adjust based on content and enable text wrapping:** In previous releases, the static column width of the Location Ranking screen occasionally resulted in truncated or poorly displayed content. This release introduces a user experience improvement to Location Ranking that enables dynamic column width adjustment and text wrapping based on content. This feature aims to enhance readability and presentation, ensuring that all content is fully visible and comprehensible.

- **Improvement to Location Ranking data display - Percentages:** In previous releases, when percentages were 0.0 in Location Ranking data, the counts were left blank, leading to potential confusion. In this release, Location Ranking data appears as 0 when the corresponding percentage (Exceeded, Met, Below Expectations, did not Report) is 0.0. This feature improves the accuracy and comprehensibility of the information presented.

- **Improvement to Location Ranking data display - Coloration:** In previous releases, empty data cells in Location Ranking data appeared in red, which could confuse users. In this release, there is no coloration for empty data. This feature enhances the visual representation of empty data to provide a clearer and more user-friendly display.

SUPPORT GUESTSCOPE

- **New dashboard login improvement:** In previous releases, users encountered issues with pop-up windows while logging in to the new GUESTScope Dashboard. Although these pop-up windows were dismissible, they interfered with the user experience. This release features an improved login process with limited pop-up windows. It ensures a smoother and more seamless login process.

Q4 Bugs 2023

- **GUESTScope and MEETINGScope - Benchmark date (Market Segment Comparisons) is now active:** This fix addresses the issue where the benchmark date, specifically for Market Segment

Comparisons, stopped updating in June 2023. This feature restores the functionality of benchmarking, ensuring that the data is up to date for both GUESTScope and MEETINGScope.

- **STAFFScope reports generation:** This feature improves the functionality of STAFFScope report generation in the Survey module, addressing any existing obstacles and ensuring a smooth and error-free reporting process for users.

Coming Soon

These improvements, new features, and fixed issues will be delivered in an upcoming release.

ENHANCEMENT- GUESTCOPE

- **Logout and other buttons/options will be removed from the legacy application when it is running in Desktop launcher:** This improvement will enhance the user experience and interface of the legacy application when launched in the Desktop Launcher. Specifically, the Logout and related buttons/options will be removed from the purple bar when the partner site application is running from Desktop Launcher. This modification streamlines the user interface and eliminate unnecessary options.

- **GUESTSCOPE Dashboard - GUESTSCOPE Sample Survey – Error:** Improvements to the GUESTScope Dashboard will address an issue where accessing the GUESTSCOPE Sample Survey under the GUESTSCOPE Administration Menu results in an error. The feature provides a seamless and error-free experience for users trying to access the sample survey, ensuring that the intended survey content is displayed correctly within the GUESTSCOPE Dashboard.

USER ADMIN FEEDBACK

- **Survey-only users in User Administration:** This improvement will address the issue of Survey-only users causing complications in the User Administration user interface. New features and improvements will streamline the management of survey-only users, ensuring a more organized and efficient user administration process.

- **Improvements to guest notifications and flash reports:** Improvements to the guest notifications and flash reports will provide a more intuitive, informative, and user-friendly experience for both administrators and guests.

Help us improve

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