Release Document

February 20, 2024

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Overview

This document contains release notes for the latest Survey release.

Improvements and new features

This release includes the following improvements and new features:

ENHANCEMENT - GUESTSCOPE

- **Removal of hyperlinks and *Send a Response* section from Notifications:** The hyperlinks and *Send a Response* section within email notifications for *Survey Completed - All Answers* and *Surveys Completed - Surveys | All E-Surveys* have been removed. This change aims to improve user adoption by eliminating links that direct users to Unifocus and removing unnecessary options for sending responses directly from the notification emails.

LOYALTY USER ADMINISTRATION

- **Removed all hyperlinks within the emailed notifications for GUESTScope and MEETINGScope:** Hyperlinks leading to the partner platform have been removed from all email communications related to GUESTScope and MEETINGScope. This action aims to prevent users from accessing the legacy survey response system through hyperlinks and ensures that all partner-related information is presented as plain text without clickable links.

Fixed issues

Q1 2024 BUGS

- **Corrected issue with the user list:** In some instances of previous releases, users encountered an error when attempting to load the user list in the User Administration section. This issue has been resolved.

Coming soon

These improvements, new features, and fixed issues will be delivered in an upcoming release.

GUESTSCOPE - Enhancement

- **Logout and other buttons/options will be removed from the legacy application when it is running in Desktop launcher:** This improvement will enhance the user experience and interface of the legacy application when launched in the Desktop Launcher. Specifically, the Logout and related buttons/options will be removed from the purple bar when the partner site application is running from Desktop Launcher. This modification streamlines the user interface and eliminates unnecessary options.

UNIFOCUS

Q1 2024 BUGS

- **Security user checkbox display issue:** After selecting the Security User checkbox to assign security user permissions in the new User Administration, the action is confirmed, but the selected status is not maintained visually. However, the user is successfully assigned as a security administrator.

- **GUESTScope Sample Survey link showing inactive card sets for some properties:** The GUESTScope Sample Survey link displays inactive card sets for some properties, which is impacting the functionality.

- **Duplicate data in existing template text on response and closing template:** The Manage Template screen in the GUESTScope dashboard displays duplicate data in the existing template text drop-down menu, specifically for response and closing templates. This issue is observed across both 6x and 7x versions of the dashboard.

- **Maintaining recent survey screen selection on Survey Results screen:** Users of the new GUESTScope Dashboard module expect the system to retain the selection made on the Recent Surveys screen when they click the Respond to Survey hyperlink on the Survey Results screen. This feature enhances the user experience by ensuring seamless navigation and data continuity between screens.

STAFFSCOPE - ACTIVITY REPORT

- **STAFFScope Activity Report- Display all enrolled activity with hybrid enrollment using QR codes:** The Activity Report in STAFFScope currently displays only submitted survey results for hybrid enrollment, specifically when emails and QR codes are used. However, clients need the ability to view all enrolled activity, including employees enrolled via email who have not yet taken the survey. This functionality is crucial for clients to track and manage survey participation effectively.

- **Report not working properly:** The Activity Report functionality is not working properly for some clients.

Help us improve

We value your input and want to hear from you! As we continue to enhance Unifocus products, we invite you to share your questions, suggestions, and feedback with us. If you have any thoughts or ideas on how we can improve our products, please don't hesitate to reach out to us at product@unifocus.com.