Release Document

April 16, 2024

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Overview

This document contains release notes for the latest Survey release.

Improvements and new features

This release includes the following improvements and new features:

STAFFSCOPE- ACTIVITY REPORT

- **STAFFScope Activity Report now working properly:** We resolved an issue to minimize disruptions to users' workflows and restore the proper functioning of the STAFFScope Activity Report.

- **STAFFScope Activity Report - Display all enrolled activity with hybrid enrollment using QR codes:** The Activity Report in STAFFScope previously displayed only submitted survey results for hybrid enrollment, specifically when emails and QR codes were used. In this release, the Activity Report in STAFFScope displays all enrolled activity, including employees enrolled via email who have not yet taken the survey. This functionality is crucial for clients to track and manage survey participation effectively.

USER ADMINISTRATION FEEDBACK

- **Security User button disabled/enabled in user details modal:** In previous releases, the Make Security Admin button was always enabled by default, which could lead to inappropriate assignment of security admin privileges. In this release, the Make Security Admin button in the user details modal is now dynamically enabled or disabled based on the location and project data associated with the user.

Q1 ADHOC REQUEST

- **Market segment comparison data appears:** The functionality responsible for populating and displaying market segment comparison data has been restored.

GUESTSCOPE - ENHANCEMENT

- **New GUESTScope Dashboard - "Template Name" should not be same:** In the New GUESTScope Dashboard, each template is assigned a unique ID. Even if the template names are the same, the IDs will differentiate between them. We have also implemented a mechanism to generate unique IDs for each template upon creation. The uniqueness of template IDs is maintained across the system to avoid conflicts and ensure proper identification of templates.

- **New GUESTScope Dashboard - Send Response hyperlink is disabled in Non-Rated questions screen:** The Send Response hyperlink has been disabled in the Non-Rated Questions screen if the guest has not entered an email address.

- **New GUESTScope Dashboard - Observations on At a Glance - Key Metric:** A visual indicator or timestamp has been added to the At a Glance section of the New GUESTScope Dashboard to show when the color percentage ranges on the Key Metric Gauge were last changed. This improvement will help users see whether there have been any recent updates to the color ranges and compare them to the settings in the legacy version.

- **Same template ID is not appended with template name each time user tries to edit and save the template:** When a template is created or edited, its unique Template ID remains unchanged and is not appended beside the template name each time the user saves the template.
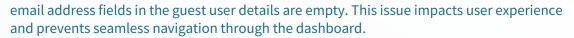
Fixed issues

- **Security user checkbox display issue:** In some instances of previous releases, after selecting the Security User checkbox to assign security user permissions in the new User Administration, the action was confirmed, but the selected status was not maintained visually. However, the user was successfully assigned as a security administrator. This issue has been resolved.

- **GUESTScope Sample Survey link showing inactive cardsets for some properties:** A fix has been implemented to ensure that only active card sets are shown in the GUESTScope Sample Survey link.

- **Error displayed when trying to filter Arrival column in Recent Surveys section:** The filtering functionality for the Arrival column in the Recent Surveys section has been restored to minimize disruption to users' workflows. Users are now able to sort the Arrival column values.

- **STAFFScope Activity Report count issues:** The count issues have been resolved in the STAFFScope Activity Report to ensure accurate and consistent reporting of activity data.

Coming soon

These improvements, new features, and fixed issues will be delivered in an upcoming release.

GUESTSCOPE - ENHANCEMENT

- **New GUESTScope Dashboard - Observation- Key opportunities:** A tooltip or visual indicator will be added on the Key Opportunities section of the New GUESTScope Dashboard to clearly indicate the displayed date ranges of cached data for multiple properties. This information should be visible on the tile in the At a Glance section and should inform users that they can change the date options for this data if desired.

- **Departure and email address can be empty in survey results:** In the new GUESTScope Dashboard, there is an issue causing the Recent Survey screen to crash if the departure or

email address fields in the guest user details are empty. This issue impacts user experience and prevents seamless navigation through the dashboard.

- **Display more colors based on range of trends:** The display for % of Problems and SRI will incorporate color-coded ranges, enhancing visualization and enabling quick interpretation of data. This feature replicates the functionality present in the legacy partner site application.

USER ADMINISTRATION FEEDBACK

- **User Admin - Observation on Location:** For clarity, the screens will display the location prominently near the profile editing section. The software should accurately retrieve users from the relevant client location during profile editing.

- **User Admin – Appearance of full name:** Editing the full name should synchronize changes across all relevant sections of the application. Changes made to the full name should be consistently reflected in both the side pane and the main screen. Even after switching to another user and back, the updated name should remain consistent across all screens.

- **User Admin - Projects API taking more time to load issue:** Projects API should load faster to enhance user experience. Users should experience reduced loading times when navigating between properties or accessing project information within the system. Optimization of the Projects API is required to improve overall system performance and responsiveness.

SUPPORT STAFFSCOPE

- **STAFFScope Dashboard – Dynamically scale headers and colors**: Dynamic scale adjustment of headers and colors will be implemented on Questions by Property report in STAFFScope Dashboard to accurately reflect assigned point scale.

Help us improve

We value your input and want to hear from you! As we continue to enhance Unifocus products, we invite you to share your questions, suggestions, and feedback with us. If you have any thoughts or ideas on how we can improve our products, please don't hesitate to reach out to us at product@unifocus.com.