



**UNIFOCUS**  
WORKFORCE MANAGEMENT

# Release Document

**May 15, 2024**



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## Overview

This document contains release notes for the latest Survey release.

## Improvements and new features

This release includes the following improvements and new features:

### LOYALTY USER ADMINISTRATION

- **Survey User Administration - Improved load time for projects:** Performance has been improved when navigating between properties or loading projects within the system. Load time has been noticeably reduced when transitioning from one property to another. Loading projects occurs quickly without causing downtime, and users do not encounter timeout errors during any navigation or project loading processes. Overall system responsiveness has been enhanced, providing a smoother user experience.
- **Survey User Administration - Name Change:** When the user edits their name in the profile settings, the change is immediately reflected in both the side pane and the main screen. Switching to another user and back does not prevent the name change from being updated across all sections of the application. Upon switching to a different client location, the name change is still accurately displayed without requiring a manual refresh. A solution was implemented to ensure that any updates made to user information, such as name changes, are automatically synchronized across all relevant parts of the application without the need for manual intervention or refreshing.

### SUPPORT STAFFSCOPE

- **Support STAFFScope - STAFFScope Dashboard - Scale header and colors dynamic based on scale:** Accessing the Questions by Property report, the scale displayed for rollup questions corresponds to the correct point scale and color codes.

### STAFFSCOPE ACTIVITY REPORT

- **STAFFScope Activity Report - Add column headers for each project type:** On the STAFFScope Activity report, column headers were displayed under the first project only. Clients with multiple properties per project had to scroll down the page, making it unclear what columns were displaying what data. The software has been improved so that column headers appear for each project.

## Fixed issues

### Q2 GUESTSCOPE DISPLAY ISSUE

- **New GUESTScope Dashboard - GUESTScope Dashboard now displays information correctly after applying parameters:** In some instances of previous releases, applying



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certain parameters caused the GUESTScope Dashboard screen to incorrectly display information. The At A Glance screen was not affected. This issue has been resolved.

## HELP US IMPROVE

We value your input and want to hear from you! As we continue to enhance Unifocus products, we invite you to share your questions, suggestions, and feedback with us. If you have any thoughts or ideas on how we can improve our products, please don't hesitate to reach out to us at [product@unifocus.com](mailto:product@unifocus.com).